

DO-NOT-CALL NOTICE:

Arrival's **business customers** that engage in telephone solicitation are reminded that they are subject to the national do-not-call requirements contained in Federal Trade Commission and Federal Communications Commission sections of the Code of Federal Regulations:

- ❑ 47 C.F.R. Sec. 64.1200 (see Appendix A Final Rules in http://hraunfoss.fcc.gov/edocs_public/attachmatch/FCC-03-153A1.pdf),
- ❑ 16 C.F.R. Part 310 (see <http://www.ftc.gov/os/2002/12/tsrfinalrule.pdf>).

These regulations apply to both interstate and intrastate telephone solicitation, and as of January 29, 2004, require that businesses (other than tax-exempt nonprofit organizations) engaged in telemarketing or outbound telephone sales transmit their originating telephone number and name for receipt by consumers' residential caller identification equipment, and prohibit businesses from blocking transmission of caller identification information when placing such calls.

Arrival's **residential customers** are reminded that under the federal government's national do-not-call regulations they may object to receiving certain types of telephone solicitation by registering their telephone number(s) in the national do-not-call database. Customers wishing to register their number(s) or with questions about this database and national do-not-call policies and limitations should contact 1-888-382-1222 or visit <https://www.donotcall.gov>

Please contact Arrival Customer Service at (888) 950-2100 (or by email, support@arrival.com) should you need to make changes in your service to comply with the do-not-call regulations.